

<b>Your Details</b>	
First Name:	Jonathan
Last Name:	Moore
Organisation:	Moore Architecture Ltd
<b>1</b>	
Do you think we should decrease our day-to-day levels of service to reduce the average rate increase? :	No
Why / Why not?:	It depends which areas, The current level of service is poor. Very hard to contact staff or for them to call you back from a message.
If so, what should we do less of?:	
<b>2</b>	
Do you agree with using \$1.7 million from our forestry reserve to pay for major roading repairs?:	Yes
Why / why not?:	The forestry was planted way back as an investment to be used by the council in the future. Well the future is here and the council should use this money as is required.
<b>3</b>	
General comments:	<p>I see in your projections under "our levels of service" -Building department- that you are predicting a 100% increase in regulation services. The council has fallen behind in this area for more than 1.5years and it seems that this area has the attention of IANZ as well, so these percentage's seem misleading. This department needs attention by senior management in all areas.</p> <p>"Miscellaneous" - capital works program - should use its projected 2023/24 budget now to install a new processing system called "Simpli" or "alpha One" which would help reduce building consent applications/inspections and relieve extra staff duties to complete other important work, thus helping the predicted 100% performance. Many other councils have seen that this is needed a long time ago as an investment to retain there regulation authority. This council is falling behind in operating software/systems with the rest of the country. By investing in new up to date software systems, it will keep employees &amp; the public happy and retain new staff members or attract new employees.</p>